

Focus Group Questions Spring, 2010

1. Have your or your agency become more aware of TBS and how TBS can benefit clients and families?
 - a. How has your increased knowledge of TBS helped your agency and/or clients?
 - b. Do you feel you have a good understanding of TBS and feel confident discussing TBS with potential TBS recipients?
 - c. Is your agency referring the children/youth/families that are eligible for TBS?
2. Has your program referred more families to TBS in the past nine months since additional outreach began?
 - a. If yes, what information helped your program to refer more?
 - b. If not, what has hindered you and what would it take for you and your program to refer more families?
 - c. Have there been barriers you encountered when referring/utilizing TBS?
 - d. Are the children/youth that receive TBS benefiting? Did TBS help them achieve their treatment goals?
3. How can collaboration be improved between TBS and your agency to benefit clients/families?
 - a. This question will be discussed in lieu of the following question: "What alternatives to TBS are being provided in your County?"
 - b.
4. What ideas do you have to increase TBS referrals and increase TBS utilization?
 - a. What approaches can TBS use to continue to receive consistent referrals from your program?
 - b. What strategies have been successful in motivating parent and clients to accept referral to TBS?
 - c. The TBS program has increased capacity overall and focused on hiring additional bilingual, bicultural staff, increased training in response to previous feedback. Are there other things you would like to see the TBS program incorporate to increase the use of TBS?

TBS PARENT ED. FOCUS QUESTIONS

- 1) From your experience getting or receiving TBS for your child, how do you think getting access to the TBS program could be made easier or done differently?
- 2) Based on what you know about the TBS program, how do you think we can get more people to participate in the TBS program?
- 3) If you are a family that had to wait for the coach to begin services, what could be done to assist families while they are waiting for the coaching services to begin?
- 4) In what ways is your child beginning to, or experiencing the desired benefits of TBS?